

FAQS

Q: How many people can you sleep?

A: We can sleep up to 12 people across 4 bedrooms. Our beds can be configured in different ways - we can split between kings and long singles, so they are suitable for adults and children alike.

Q: Do I need to bring linen?

A: No, we supply hotel quality linen, pillows and luxurious cozy quilts. Plush bath sheet towels, hand towels and face cloths are also provided. We do not charge any extra to provide linen.

Q: What about pool towels?

A: Yes, we supply pool/beach towels too.

Q: Is your pool heated?

A: Yes, it sure is! Our 14 metre pool is heated all year round to 30 degrees, so you can swim even in the middle of winter. Our spa heats to 38 degrees. We do not charge any extra for heating the pool or the spa.

Q: Can adults sleep in the loft beds?

A: Yes, our 2 loft beds are long singles, so are a good length for children, teenagers and adults. They are accessed by a built in staircase, not ladders. There are 4 more long single beds free standing under the loft beds, and these can be converted to 1 or 2 kings if desired.



Q: Can your beds be split from kings into singles?

A: Yes, all but the master bedroom which stays as a king, and the 2 loft beds which are long singles. So you can have up to 5 king beds, or up to 10 singles.

Q: Do I need to bring shampoo and conditioner?

A: No, you don't need to. We supply beautiful locally made shampoo, conditioner, body wash, hand wash, body lotion, and hand sanitiser.

Q: Do I have to pick up the keys?

A: No, as we are a keyless entry property you can drive straight there and start enjoying your holiday right away. Prior to arrival you will be given a unique code for entry to the property and the house.

Q: Are you close to the beach?

A: A stone's throw - we couldn't be much closer! We are located directly opposite the Blairgowrie beach, Yacht Club and Marina. There is a pedestrian crossing for convenient and safe crossing of the road. It is a 2 minute walk from the property to the beach.

Q: Are you close to the shops?

A: Yes, we are a 5 minute walk from Blairgowrie Village, where there are cafes, lifestyle shops, supermarket, butcher, dentist, doctor, chemist and post office.

Q: Can I bring children?

A: We welcome children aged over 3 years of age.

Q: What time can I check in and check out?

A: Check in and out time may vary depending on the season, but generally we say check in any time after 3pm, and checkout anytime before 12 pm.



Q: Can you recommend a catering service for my stay?

A: Yes, there are a number of local catering options that we can connect you with.

Q: Can we book in house massage appointments?

A: We would be happy to recommend some local mobile massage therapists for you.

Q: Will I need to use my car much when I get there?

A: If you are staying local, no, you won't need to use your car at all. We are walking distance from the beach and the shops.

Q: How many people fit comfortably in the spa?

A: 12 people can enjoy the spa together, it's nice and big!

Q: Do you have streaming accounts?

A: Yes, we provide Foxtel, Netflix, Stan, Prime, Disney Plus, Binge and Kayo. You do not have to have your own account or login to use them, they are set up ready to go.

Q: Do you have many kitchen supplies?

A: We have a fully equipped Chef's kitchen with many appliances, a 90cm Smeg oven and stove, and 2 Miele Dishwashers. Our separate Butler's Pantry provides plenty of preparation space and storage. In addition we have a large quad door fridge/freezer and 4 more bar fridges in the pantry, alfresco and master bedroom areas.



Q: What sort of coffee machine do you have?

A: We have an Nespresso Pod Coffee Machine, for which we supply genuine Nespresso pods. We also provide a coffee grinder and French press plungers. Coffee beans are supplied, as are a variety of teas and hot chocolate.

Q: Are there separate living spaces?

A: Yes the house has 3 internal living spaces – a ground floor living room, a middle level Rumpus/Theatre room and a sitting space in the master bedroom suite on the top level.

Q: Are there enough toilets for a large group?

A: There are 2 bathrooms with toilets, and 2 separate powder rooms with toilets, so 4 toilets in total.

Q: Do I need to clean the house before I leave?

A: We believe being on holiday means you shouldn't have to clean! Just leave the house neat and tidy and let us take care of the cleaning and laundering for you.

Q: Do I need to strip the beds or make the beds when I leave?

A: No, leave the bedding to us, we will strip and launder the linen.

Q: Do I need to put the bins out?

A: Yes please, if you're staying or departing on a Sunday we would appreciate you leaving the bins to the kerb that day for collection early Monday mornings.



Q: Can I park my car undercover?

A: Yes we have a carport for 2 cars, and extra parking off street for an additional 3 cars.

Q: Is there a dining table big enough for 12 guests?

A: Yep, there sure is!

Q: Do you have a fireplace?

A: We have a gas log fire, which is beautifully warm and lovely to watch.

Q: Do you have air conditioning in every room?

A: Yes we do.

Q: Is there heating in every room?

A: Yes there is.

Q: Do I have to pay a damage deposit?

A: Yes, a bond of \$2000 is payable at the time of booking. It is of course refundable if no damage is done to the property during your stay.

Q: Is there shade outside?

A: Yes we have 2 large cantilever umbrellas, one in the pool alfresco area and one on the top deck alfresco area.

Q: Are there any extra fees or charges?

A: No. We have made a conscious decision to offer an all inclusive per night rate for our property. All the amenities described are included in the amount you pay, there are no extra charges.